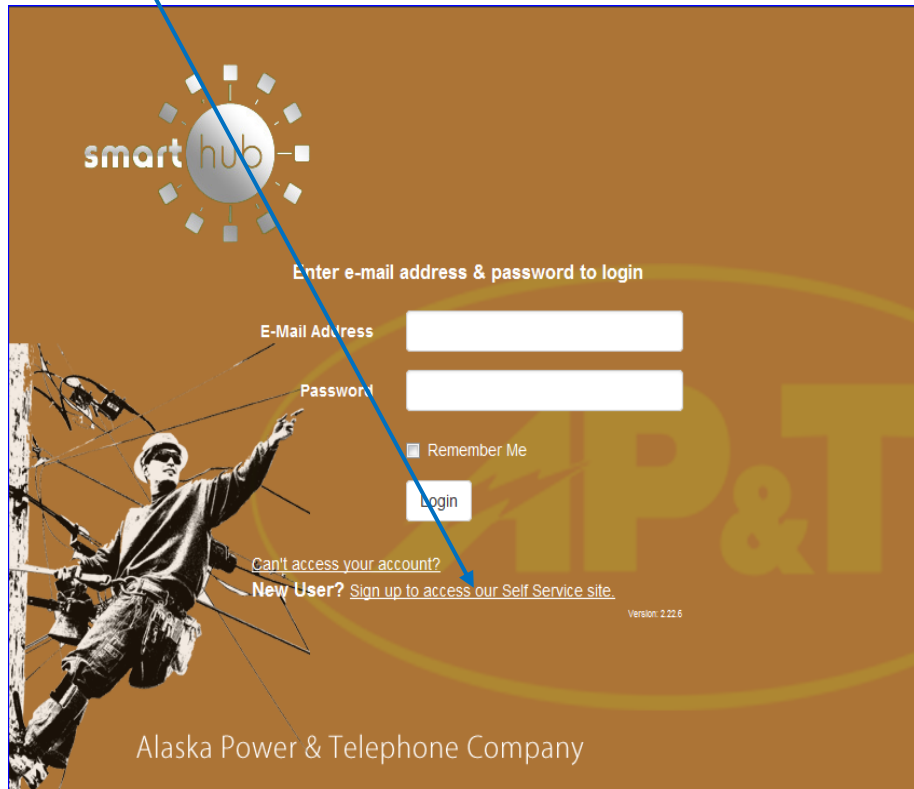


## Alaska Power Company - SmartHub® Access

Go to: <https://alaskapowercompany.smarthub.coop>

Click on "Sign up to access our Self Service site"



smart hub

Enter e-mail address & password to login

E-Mail Address

Password

Remember Me

Login

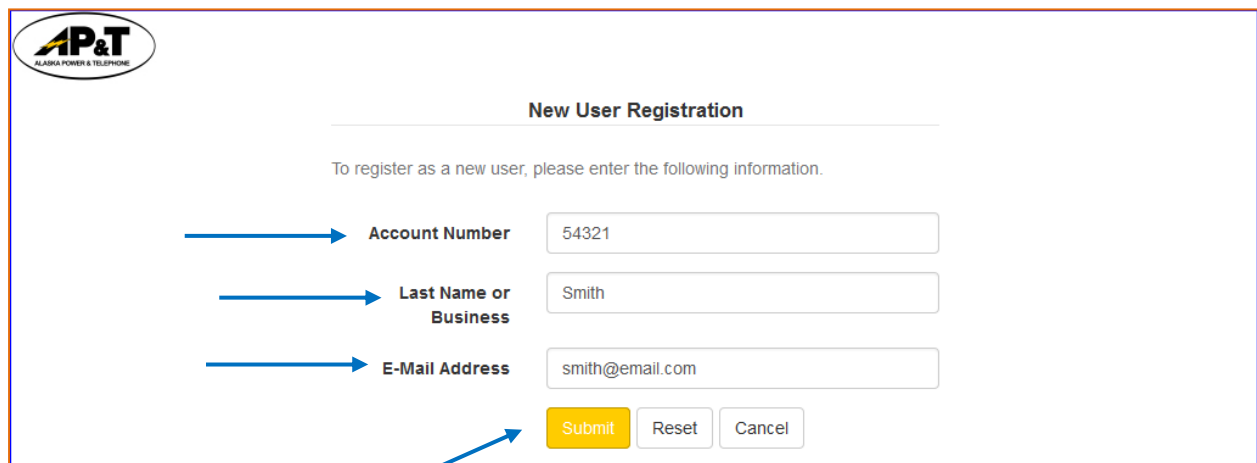
[Can't access your account?](#)

[New User? Sign up to access our Self Service site.](#)

Version: 2.22.6

Alaska Power & Telephone Company

Enter your 5 digit account number (found on the upper right of your NEW Power Bill) and your last name or business name exactly how it appears on your bill, and choose your personal email account you want to use for your SmartHub® account. Then click Submit.



**AP&T**  
ALASKA POWER & TELEPHONE

### New User Registration

To register as a new user, please enter the following information.

Account Number

Last Name or Business

E-Mail Address

# Alaska Power Company

A subsidiary of Alaska Power & Telephone Company

Now you need to enter some information about your account so we can verify your identity. This information must match exactly what is on your account. When finished, click Submit.

**AP&T**  
ALASKA POWER & TELEPHONE

### New User Registration

To register as a new user, please enter the following information.

**Account Number**

**Last Name or Business**

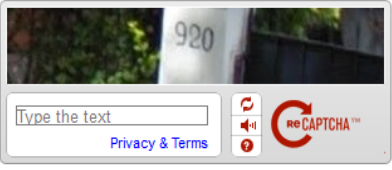
**E-Mail Address**

Please answer the following about the account that you are trying to register in order to protect you against identity theft.

Mailing ZIP Code:

Most Recent Bill Amount:

Please type the characters you see in the picture below.

 [Privacy & Terms](#)

I accept the [Terms and Conditions](#)

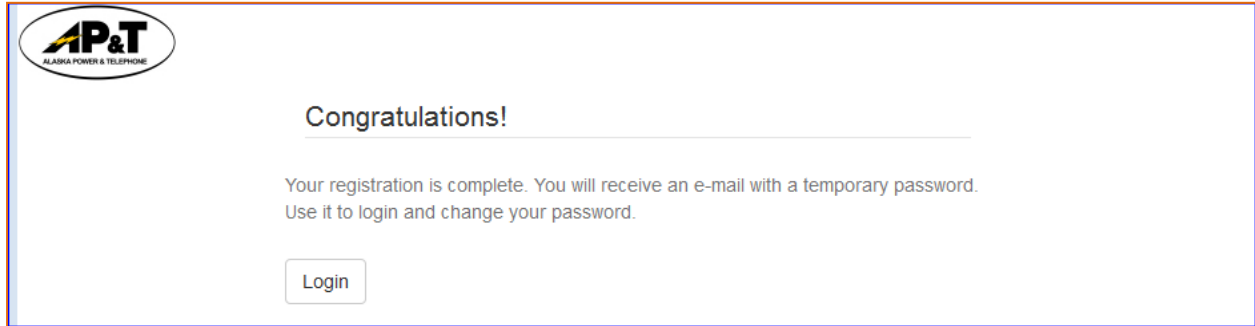
If you receive this notification, please try again or contact the email address or phone number specified.

The information you entered does not match our records. Please contact customer support.  
Email: [billing@aptalaska.com](mailto:billing@aptalaska.com)  
Phone: 800.982.0136

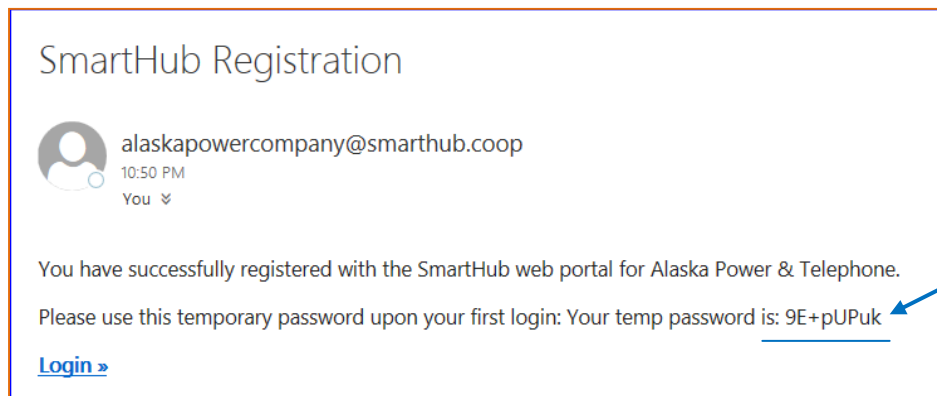
# Alaska Power Company

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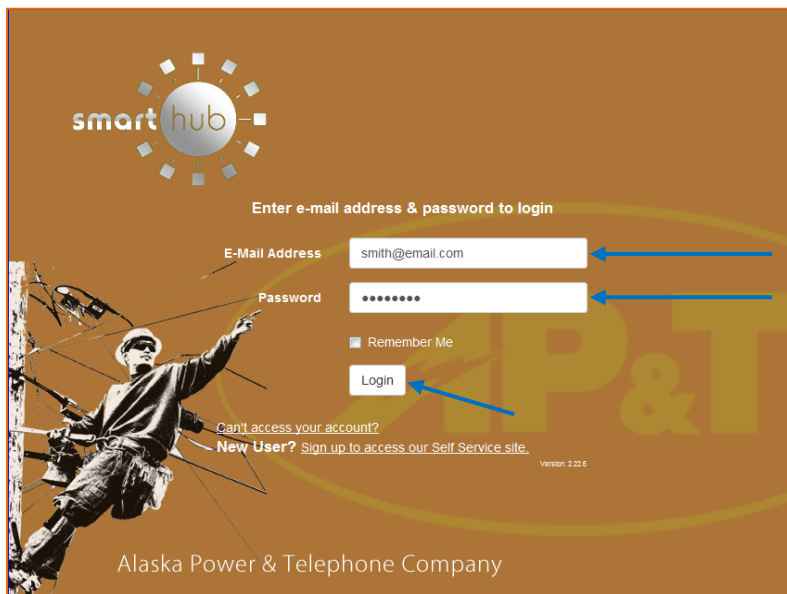
If you are successful, you will get a notification like this:



Now go to your email account and look for an email from us like the one below. This will contain your temporary password you need to log into your SmartHub® account.



Now go back to the login page, and enter your email address and your temporary password.



Once you have successfully logged in, you will have access to all the options that SmartHub<sup>®</sup> has available. Enjoy!

The screenshot displays the SmartHub user interface for Alaska Power & Telephone. At the top, there is a navigation bar with links for Home, Billing & Payments, My Profile, My Usage, Notifications, and Contact Us. A 'Pay Now' button is visible in the top right corner. The main content area is divided into several sections:

- Quick Links:** A sidebar with links for 'Pay My Bill', 'Manage My Registered Accounts', 'View Billing History', 'View Usage', and 'Get Help'. It also features 'Available on the App Store' and 'Available on Google play' badges, and a 'Find us on Facebook' link.
- View and Manage My Usage:** A section titled 'We've improved your usage management tools!' featuring a bar chart and 'Key Features' such as 'Analyze and understand usage trends', 'Create and track a monthly budget', and 'Set a point or range in time to compare differences in usage'. A 'Start Now' button is present.
- Communication / Alerts:** A section with a 'Welcome to SmartHub' message dated 05/06/2016 and a thank-you note for checking out the mobile apps.
- Account Overview:** A section for user 'J. Smith' showing 'Next Due: 05/16/2016', 'Amount: \$167.84', and 'Total Due: \$167.84'. A 'Make Payment' button is available. Below this is a table of account details:

Account	Date Due	Amount	
ELECTRIC SERVICE	05/16/2016	\$167.84	View Bill >
54321			Pay Account >

At the bottom of the page, there is a footer with navigation links, a Facebook icon, and the contact number 'Call Us: 800-982-0136'. A small version number 'Version: 2.22.6' is visible in the bottom right corner.

If you need further assistance, please contact your local office, or email [billing@aptalaska.com](mailto:billing@aptalaska.com). You may also call 1-800-982-0136 and ask to talk to your billing specialist.