

Alaska Telephone Company - SmartHub[®] Access

Go to: <https://aptalaska.smarthub.coop>

Click on "Sign up to access our Self Service site"

smart hub

Enter e-mail address & password to login

E-Mail Address

Password

Remember Me

Login

Can't access your account?
New User? Sign up to access our Self Service site.

Version: 2.20.0

Alaska Power & Telephone Company

Enter your 6 digit account number (found on the upper right of your NEW Telephone Bill) and your last name or business name exactly how it appears on your bill, and choose your personal email account you want to use for your SmartHub[®] account. Then click Submit.

AP&T
ALASKA POWER & TELEPHONE

New User Registration

To register as a new user, please enter the following information.

Account Number

Last Name or Business

E-Mail Address

Submit Reset Cancel

Alaska Telephone Company

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Now you need to enter some information about your account so we can verify your identity. This information must match exactly what is on your account. When finished, click Submit.

AP&T
ALASKA POWER & TELEPHONE

New User Registration

To register as a new user, please enter the following information.

Account Number: 654321

Last Name or Business: Smith

E-Mail Address: smith@myemail.com

Please answer the following about the account that you are trying to register in order to protect you against identity theft.

Security Question 1: Most Recent Bill Amount. Answer: 112.45

Security Question 2: Mailing ZIP Code. Answer: 99732

Please type the characters you see in the picture below.

1326

I accept the [Terms and Conditions](#)

Submit Reset Cancel

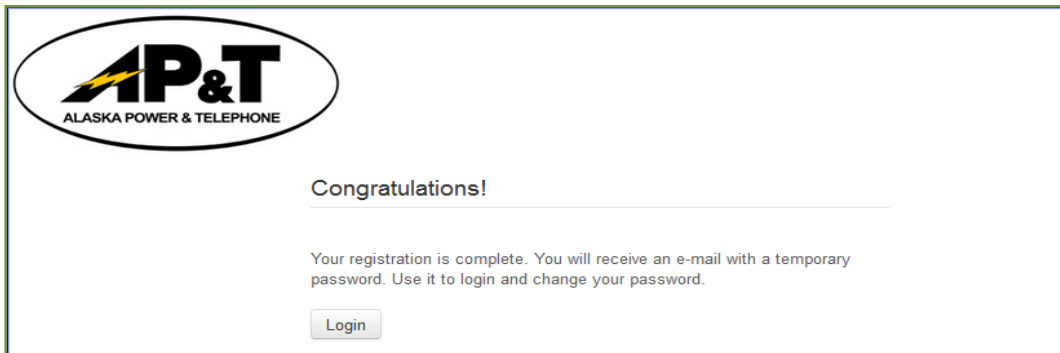
If you receive this notification, please try again or contact the email address or phone number specified.

The information you entered does not match our records. Please contact customer support.
Email: billing@aptalaska.com
Phone: 800.982.0136

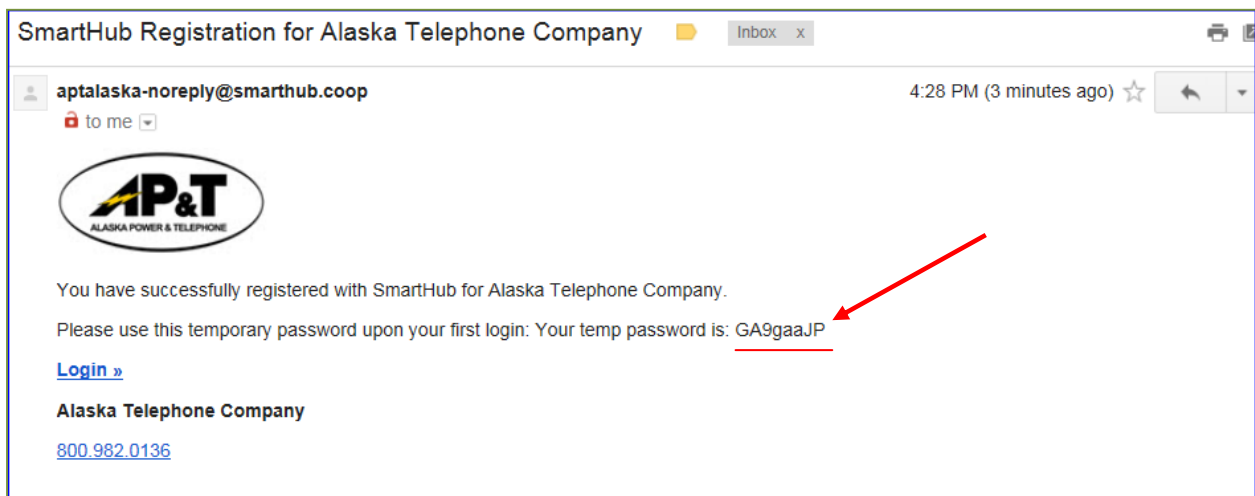
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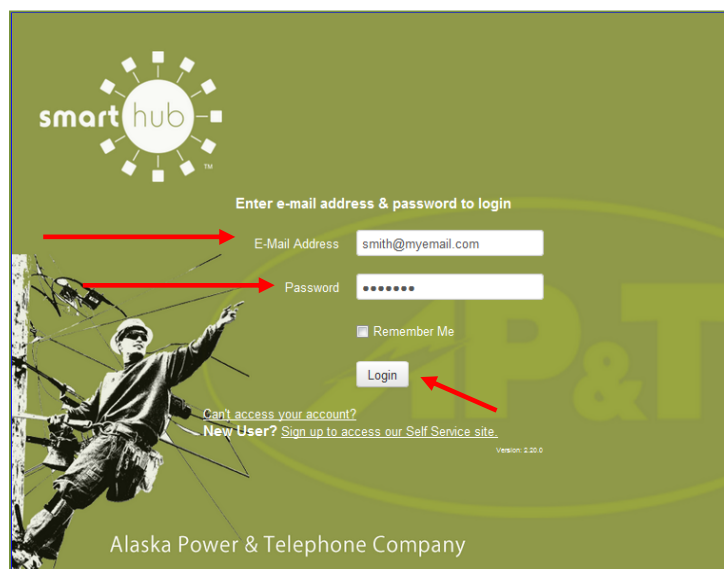
If you are successful, you will get a notification like this:




Now go to your email account and look for an email from us like the one below. This will contain your temporary password you need to log into your SmartHub® account.



Now go back to the login page, and enter your email address and your temporary password.



Once you have successfully logged in, you will have access to all the options that SmartHub[®] has available. Enjoy!

Log Out | Help | AP&T Home [Pay Now >](#)



[Home](#) [Billing & Payments >](#) [My Profile >](#) [Notifications >](#) [Contact Us](#) [Have a Question? Get Help. >](#)

Quick Links

I want to...

- [Pay My Bill](#)
- [Manage My Registered Accounts](#)
- [View Billing History](#)
- [Get Help](#)

- [2015 Telephone Directory](#)
- [Service Area Map](#)
- [Internet](#)
- [Telephone](#)

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Communication / Alerts

There are no alerts to display at this time.

Account Overview [Pay all outstanding balances >](#)

J. Smith Next Due: **05/06/2016** [View Bill >](#) Amount: **\$112.45** Total Due: **\$112.45** [Make Payment >](#) [See Less](#)

Account	Date Due	Amount	
654321	05/06/2016 View Bill >	\$112.45 Unbilled Toll >	Pay Account >

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Call Us: 800.982.0136

If you need further assistance, please contact your local office, or email billing@aptalaska.com. You may also call 1-800-982-0136 and ask to talk to your billing specialist.