

How to read your electric bill

This bill design is a result of our desire to provide you with the most information possible in the best format available.

Meter location and meter reading information.

Current charges for electric use.

13 month usage history graph.

Monthly comparison for usage and temperatures.



ALASKA POWER & TELEPHONE

193 Otto Street Port Townsend, WA 98368 800-982-0136

Page 2 of 2 (As shown on the back side of the bill, scroll down to see the front side of the bill)

696.43

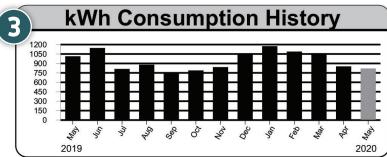
Bill Date: 05/27/2020

Account Name: CUSTOMER NAME

Account Number: 01234

CURRENT BILLING DETAILS -- 05/27/2020

Route: 50 0000 STREET ADDRESS KW: Service Address: kWh Usage **Meter Number** From To **Days Previous Reading Current Reading** Multiplier. 12103437 04/23/20 05/22/20 85862 86683 821 kWh



COMPARISONS	DAYS	KWH	AVG TEMP	AVG KWH
Current Month	29	821	41	28
Previous Month	29	853	23	29
Same Month Last Year	29	1014	0	35
Av	g Cost P	er Day: \$22	2.43	

PAST DUE AMOUNT - DUE IMMEDIATELY:

Electric Rate 821 KWH@ 0.3728 306.07 Energy Charge (COPA) 821 KWH@ 0.4196 344.49 **Customer Charge** 20.00 Regulatory Charge 0.49

TOTAL DUE: Please pay This Amount 1367.48

Who do I call if I have guestions?

Call AP&T at the phone number indicated or stop by our nearest office.

Did AP&T receive my last payment?

This section shows total activity since your last bill, including any past due balance. If this information does not match your records call your local AP&T office at the number found at the top of your bill.

How do I make my payment?

In addition to making a payment in person at your nearest AP&T office; we have several convenient payment options available:

- 1) Mail your payment with the bottom portion of your bill in the envelope provided
- 2) Pay by phone with Secure Pay by calling your AP&T local office
- 3) Sign up for AutoPay to have your monthly payment automatically drafted from your bank account or charged to your credit card
- 4) To make a One-Time payment online use this link (Account Number and Last Name or Business Name will need to be provided)
- 5) To manage your account further and to make payments; Sign up for SmartHub!

ALASKA POWER & TELEPHONE

193 Otto Street Port Townsend, WA 98368 800-982-0136

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Phone: (800)478-7531

Website Address: http://www.aptalaska.com

CUSTOMER NAME PO BOX 0000

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Account Balance Summary - 05/27/2020

Prepared for: C ALLAKAKET-CO BUILDING Payments Applied Through: 05/27/2020

Previous Balance: 696.43 0.00 **696.43** PAST DUE AMOUNT - DUE IMMEDIATELY:

1367.48 **TOTAL DUE: Please Pay this amount:**

Please see the reverse side for additional billing details.

Thank You For Letting Us Serve You For Billing Information, Contact the Tok Office at (800)478-7531

RCA CONSUMER HOT LINE IS 1-800-390-2782

PAYMENTS RECEIVED AFTER 2:00 PM WILL BE POSTED THE **FOLLOWING BUSINESS DAY**

BILL DATE: 05/27/20

CUSTOMER ACCOUNT #: 01234

\$696.43 \$671.05 \$1367.48

MESSAGE CENTER

**********NOTICE OF DISCONNECT DATE******** The Past Due amount listed above is due immediately to avoid disconnection of service.

** Accounts with past due balances are considered delinquent and are subject to disconnection 55 days after initial rendering

Current charges on this bill are due by 06/22/2020. Payments posted after this date may result in a late payment fee.

FOR BILLING INQUIRIES, please contact us at (800)478-7531.

What is my account number?

Is my account past due?

If your account is past due, a statement will appear indicating that payment must be received in our office immediately to keep your electric service connected.

Information and messages

Information pertaining to your account and AP&T will be found in this area.

What have I been billed?

A detailed list of charges will be shown on the back of the statement.

Also appearing on your statement will be your current kWh usage and number of days in this billing. There will also be a graph showing historical usage as well as comparisons to prior months.

PLEASE RETURN THE BOTTOM PORTION WITH YOUR PAYMENT TO ENSURE PROPER CREDIT TO YOUR ACCOUNT



ALASKA POWER & TELEPHONE

193 Otto Street Port Townsend, WA 98368 800-982-0136

Bill Date: Account Name

05/27/20 CUSTOMER NAME PO BOX 0000 CITY STATE ZIP

To update your personal information, please check this box and complete the form on the reverse side.

> We Accept: VISA

Pay By Phone at (800)478-7531

CURRENT CHARGES ARE DUE 06/22/20

\$696.43 \$671.05 \$1367.48

OVERDUE**

Customer Account: 01234

Please send payment to: Alaska Power Company

Attn: Billing Department P.O. Box 207 Tok, AK 99780-0207

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What do I owe and when is it due?

The Total Due box shows the balance on your account at the time of this billing, this includes Past Due & Current Charges Current Charges box are due by this date.

If the past due amount is not paid prior to this current billing you will receive a past due notice and your service is subject to disconnection and a Premise Visit Field Charge.