



How to read your telephone/internet bill

This bill design is a result of our desire to provide you with the most information possible in the best format available.

This is page 1 of your bill

1

The bill header section is a quick way to look at your previous and current due along with any payments or adjustments that had occurred in the past period. CR reflects a *credit* for payment or a credit adjustment that was applied to your account.

2

Your summary for each type of service and charge associated will display in the Bill At A Glance column.

3

The Message Center is a good location to check for important notices from AP&T.

4

Please tear off the remittance stub and include with your payment. Please do not attach the payment to the stub.

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AP&T Alaska Power & Telephone
193 Otto St
PO Box 3222
Port Townsend WA 98368-3222

TELEPHONE: (907)xxx-xxxx ACCOUNT NO: 012345

Previous Bill	Payment/Adj	Current Billing	Total Due
\$67.90	\$67.90CR	\$336.25	\$336.25

MESSAGE CENTER
For billing questions or additional services, call 907-xxx-xxxx
Your payment will be automatically drafted from your account on 6/16/2020. Thank you for participating in AutoPay.
Payments received after 05-28 may not be reflected on the bill.
PAYMENTS MADE AFTER 2:00 PM ON THE DUE DATE WILL BE POSTED THE FOLLOWING BUSINESS DAY. YOUR ACCOUNT WILL BE SUBJECT TO FINANCE CHARGES.
You can contact the Regulatory Commission of Alaska (RCA) with customer inquiries at 701 West Eighth Avenue, Suite 300, Anchorage, AK 99501-3469. RCA Consumer Hot Line: 1-800-390-2782
Accounts with past due balances are considered delinquent and are subject to disconnection 45 days after initial rendering.

Bill At A Glance 06/01/2020
CUSTOMER NAME

BALANCE FROM LAST BILLING	67.90
PAYMENT(S) RECEIVED - THANK YOU! 05-18	67.90CR
PREVIOUS BALANCE DUE	.00

SUMMARY BY SERVICE TYPE

INTERNET SERVICES	299.95
LOCAL SERVICES	36.30
CURRENT BILLING AMOUNT	336.25
Total Due: Please Pay This Amount	336.25

Please return lower portion with your payment...retain upper portion for your records

AP&T Alaska Power & Telephone
193 Otto St
PO Box 3222
Port Townsend WA 98368-3222

☐ Check for Address Change

Payment Due	Total Due
06/29/2020	\$336.25

06/01/2020 000000
CUSTOMER NAME
ACCOUNT NO: 012345 A000
TELEPHONE: (907)xxx-xxxx

Enter Amount Paid

669 1 AV 0.389 5 669
CUSTOMER NAME C-3
PO BOX 0000
CITY ST ZIP

ALASKA TELEPHONE COMPANY
PO BOX 0000
CITY AK 00000-0000

5551000000001010110101010010000067908

1

2

3

4



Alaska Power & Telephone
193 Otto St
PO Box 3222
Port Townsend WA 98368-3222

CUSTOMER NAME
ACCOUNT NO:012345
TELEPHONE: (907)xxx-xxxx
BILL DATE: 06/01/2020
Page: 2 of 2

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This is page 2 of your bill

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MONTHLY USAGE FOR TELEPHONE: (907)xxx-xxxx

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
LOCAL SERVICES	06/01-06/30		
RESIDENTIAL LINE CHARGE		1 @ 18.30	18.30
FEDERAL END USER RES/SNGL BUS		1 @ 6.50	6.50
UA SURCHARGE RES/SNGL LINE BUS		1 @ 0.09	.09
STATE NETWORK ACCESS FEE		1 @ 5.75	5.75
FEDERAL EXCISE TAX			.75
BOROUGH TAX			.73
CITY TAX			.27
Federal Universal Service			1.27
AK Univ Srv Fund-Local Srv			2.41
Reg Cost Charge-Local Service			.23
LOCAL SERVICES SUBTOTAL			36.30
		(907)000-0000 TOTAL	36.30

SUMMARY FOR: (999)xxx-xxxx

INTERNET SERVICES	06/01-06/30		
DSL 25 MBPS/3 MBPS 1000GB		1 @ 299.95	299.95
TOTAL GB USED 451.01	05/29		

INTERNET SERVICES SUBTOTAL	299.95
	299.95
	336.25
	336.25
SUB-TOTAL	336.25

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is AP&T LONG DISTA.
The carrier you have chosen for your long distance (IntraLATA) calls is AP&T LONG DISTA.

7

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date

5

On each of the pages you will notice the subscriber account information in the upper right hand corner of the statement. Please ensure that this information is correct.

6

Should your account have any credits, you will see it itemized here.

7

If you should happen to change locations and would like us to update your information, please fill out the following form.

This is the backside of the remittance stub and will be mailed with your payment.



Alaska Power & Telephone
193 Otto St
PO Box 3222
Port Townsend WA 98368-3222

CUSTOMER NAME
ACCOUNT NO: 012345
TELEPHONE: (907)xxx-xxxx
BILL DATE: 06/08/2020
Page: 3 of 3

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This is page 3 of your bill

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MONTHLY USAGE FOR INTERNET: 999-xxx-xxxx

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
INTERNET SERVICES	06/08-07/07		
25 MBPS/3 MBPS 1000GB LIMIT		1 @ 299.95	299.95
TOTAL GB USED 0	06/08		
WRANGELL CITY TAX			21.00
INTERNET SERVICES SUBTOTAL			320.95
SUB-TOTAL			320.95
			320.95
			320.95
			320.95

9

Total Due: Please Pay This Amount

8

The monthly usage section of the bill can be used to further explain the charges with each service. Charges will be itemized for each type of service.

9

This is your total amount due.

In addition to making a payment in person at your nearest AP&T office; we have several convenient payment options available:

1) Mail your payment with the bottom portion of your bill in the envelope provided

2) Pay by phone with Secure Pay by calling your AP&T local office

3) Sign up for AutoPay to have your monthly payment automatically drafted from your bank account or charged to your credit card

4) To make a One-Time payment online [use this link](#) (Account Number and Last Name or Business Name will need to be provided)

5) To manage your account further and to make payments; Sign up for [SmartHub!](#)

